



Pamela E. Duncan, MGD  
Treasurer

Office of The Treasurer  
County of Goochland  
P. O. Box 188  
Goochland, Virginia 23063

Telephone  
(804)556-5806  
Fax (804)556-2105

### **FREQUENTLY ASKED QUESTIONS**

#### What are the due dates for taxes and fees?

Personal Property: June 5<sup>th</sup> and December 5<sup>th</sup>  
Business Equipment: December 5<sup>th</sup>  
Machinery & Tools: December 5<sup>th</sup>  
Real Estate: June 5<sup>th</sup> and December 5<sup>th</sup>  
Dog License Fees: January 31<sup>st</sup>

If a due date falls on a weekend, the due date is extended to the next business day. Goochland County prorates taxes. Supplemental bills are mailed between billing cycles and are due on the date stated on them. Real Estate Supplements are not mailed to mortgage companies. The taxpayer is responsible for making payment arrangements for payment of these bills.

#### What is the tax rate?

The Board of Supervisors set the tax rates each year. Currently the tax rates are as follows:

Personal Property: \$3.95 per hundred (before tax relief\*)  
\*for information regarding the Personal Property Tax Relief Act, please contact the Commissioner of the Revenue (804) 556-5807.  
Real Estate: 53 cents per hundred  
Tuckahoe Creek Service District: 32 cents per hundred

#### When do you send out bills?

Bills are sent out *at least* 15 days before the due date.

It is the responsibility of the Taxpayer to notify this office if you have not received your bill, so remember: If you have not received a tax bill by Mother's Day or Thanksgiving Day, give us a call!

Can we see the tax bills online?

Yes, click the link below: [View Taxes Online](#)

Who do I need to contact if my address has changed?

If you have moved or otherwise changed your address you should first change your address with DMV.

Notify the Treasurer's Office and Commissioner of the Revenue so billing records can be updated.

If you own land, notify the Assessor's Office.

Failure to notify the appropriate departments may result in late payments.

It is the responsibility of the Taxpayer to let the Treasurer's Office know if you have not received your bill, so remember: *If you have not received a tax bill by Mother's Day or Thanksgiving Day, give us a call!*

Why is the prior property owner's name still on my Real Estate tax bill?

The Goochland County Land Books are printed as of January 1<sup>st</sup> each year and placed in the Circuit Court Record Room.

By law, the bills must match the Land Books so that Title Searchers are able to determine taxes on any given property.

In order to get the bills to the new owner, we must address them to the owner on record as of January 1<sup>st</sup> and then add "care of" the new owner.

The prior owner's name will not be on the bill next year when you are the owner of record on January 1st.

I don't own my car/truck/boat/trailer anymore - can you take it off my bill?

Only the Commissioner of Revenue (for Personal Property) or the Assessor's Office (for Real Estate) has the authority to adjust the assessment on your bill. The Treasurer's Office bills and collects the tax amounts assessed by those offices.

Commissioner of Revenue- (804) 556-5807

Assessor's Office- (804) 556-5853

What does Tax Relief mean?

There are various forms of Tax Relief, i.e., Tax Relief for the Elderly, Disabled, and Veterans, also the Personal Property Tax Relief Act for non-business vehicles.

For information on these as well as forms and applications, please see the Commissioner of the Revenue's site: <http://www.goochlandva.us/324/Commissioner-of-the-Revenue>

Can I pay with my credit/debit card?

You may use a credit or debit card at the window. A 2% fee is applied to that payment. We accept Visa, Mastercard, and Discover. The card must bear the person's name who presents the card. Other forms of payment accepted are cash, money orders, and checks.

There is an outside drop box available for payments remitted after hours.

Can I make my payment online?

Online payments are accepted through a third party "Official Payments". You may pay with Visa, Mastercard, Discover, or American Express at [www.officialpayments.com](http://www.officialpayments.com) . *You will need our Jurisdiction code: 1031, your bill number, and the amount due.* **There will be a convenience fee charged.**

Can I pay by the phone?

Credit/Debit card payments are accepted through a third party "Official Payments". You may pay with Visa, Mastercard, Discover, or American Express at 1-888-272-9829. *You will need our Jurisdiction code: 1031, your bill number, and the amount due.* **There will be a convenience fee charged.**

The Treasurer's Office does not accept payments over the phone in the office.

Can I set up automatic drafts from my bank account to pay my taxes?

This option is currently unavailable; however, you may have your bank send payments using your online banking capability.

Do you accept post marks for determining whether a payment is late?

Yes, if the envelope is post marked by the **U.S. Post Office** on the Due Date the payment will not be considered late regardless of when it is received in the Treasurer's Office. Postage meter dates are not accepted.

When does the penalty go on my tax if I don't pay on time? What about interest?

A 10% penalty is applied the first day after the due date. Penalty is calculated on tax amount after tax relief is applied.

Interest begins accruing on the first day of the first month after the Due Date (July 1<sup>st</sup> and January 1<sup>st</sup>) at a rate of 10% per annum. There is no grace period.

### I'm behind on my bills, how can I get on a payment plan?

If you are behind on your taxes/fees and wish to forestall collection attempts such as DMV Stops and/or seizure of your property and/or land, you may call the Treasurer's Office to request an appointment with the Treasurer for an installment agreement. Installment agreements vary and are made on an individual case by case basis. Failure to abide by the agreement will void the agreement and negate the possibility of future installment agreements.

### What happens if I don't pay my taxes?

The law provides various avenues for collection of delinquent (unpaid) taxes. These avenues include but are not limited to:

- Putting a DMV Stop on all vehicle license plates in the delinquent taxpayer's name.
- Seizure and sale of the delinquent taxpayer's vehicle (or other properties) for Personal Property taxes due.
- Referral to Collection Agency. If the taxpayer still does not pay, can lead to action through the Circuit Court to sell the property for taxes due and costs.
- Issuing Employment and Bank Liens.
- Obtaining a court Judgment.
- Withholding State Income Tax Refunds.

### How do I get a dog license?

To obtain a dog license, you must provide a current rabies certificate and pay the appropriate fee. The fees are as follows:

Lifetime (individual) - \$10.00  
Multi dog – up to 20 (twenty) dogs: \$25.00 (renewed annually)  
Multi dog – up to 50 (fifty) dogs: \$50.00 (renewed annually)  
Duplicate tag - \$1.00

### What are your hours?

Monday through Friday 8:30am - 5:00pm  
Closed on all official County Holidays.

### How do I know if you're closed during inclement weather?

Watch the local TV stations for closings. We usually follow the official County Office Closing Plan. Also, if you call this office and do not get an answer during inclement weather, we are closed.