



***Community Development
Department Annual Report***

***Customer Service Center, Planning, Zoning, Building
Inspection, & Environmental/Land Development
Partnership with Monacan Soil and Water
Conservation District***

Presentation to the
Board of Supervisors
September 2021

Customer Service Center

Function:

- Provide outstanding customer service to the citizens, contractors, builders, and developers of Goochland County
 - Customer Service for all Utility and Community Development Functions
 - Permit Intake
 - Inspection Scheduling
 - Utility Billing



Goals and Accomplishments

- Actively cross-trained members in Utilities, Zoning, and permit intake
- Processed over 4,072 permits (39% increase)
- Scheduled 17,781 inspections (27% increase)
- Issued 274 Certificate of Occupancy Permits
- Processed 31 Plan of Developments and 24 Land Disturbance Permits
- Billed 1,955 utility customers and set up 226 new utility accounts
- Citizen and Customer Feedback cards: Average of 4.9



Planning & Zoning



- Administers County Zoning & Subdivision Ordinances (Rezoning, Conditional Use Permits, Support to Board of Supervisors, Planning Commission, Design Overlay Review, Building Permit Review, Plan of Development Reviews)



- Comprehensive Planning



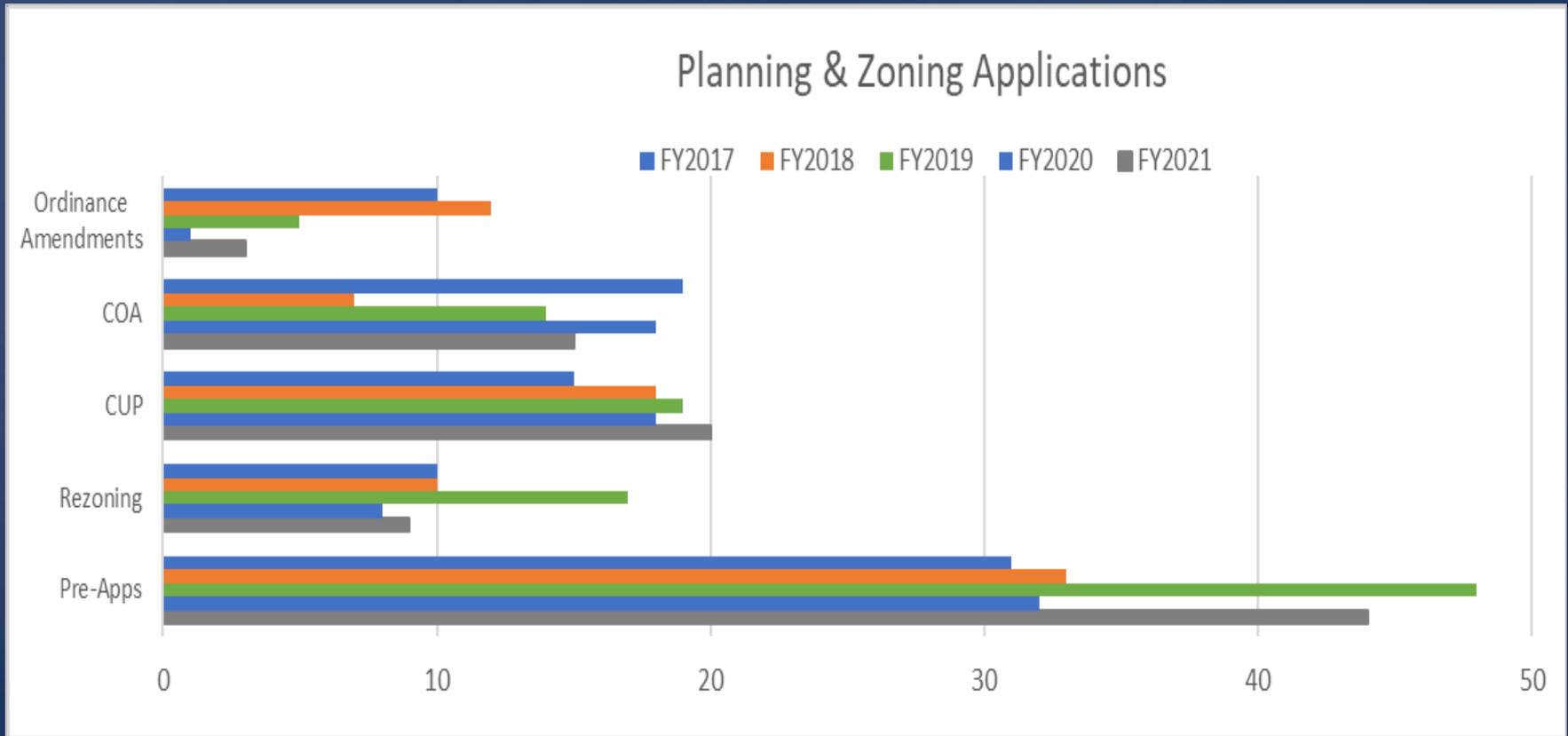
- Transportation Planning



- Code Enforcement

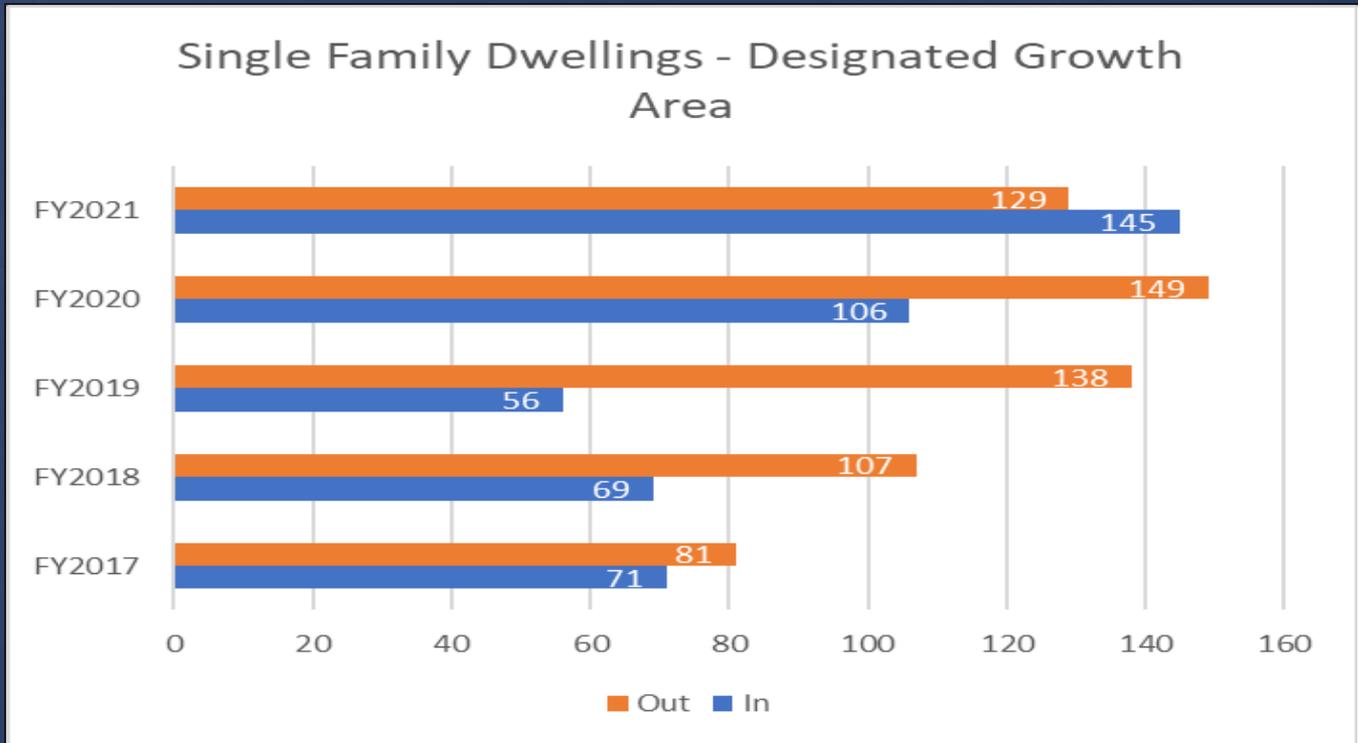
Planning & Zoning

- Attend approximately 3 to 5 community meetings every month



Planning & Zoning

- Certificates of Occupancy – FY21
 - 145 permits in the Designated Growth area
 - 129 permits outside of this area



Transportation

- Hired a Transportation Manager

Accomplishments:

- Participation in the new Central Virginia Transportation Authority (CVTA)
- Completion of Rte.6/Rte. 650 intersection improvements
- Partnered with VDOT and private developer to install sidewalks and crosswalks at Sandy Hook Road/River Road West intersection to help facilitate pedestrian safety.
- Right-of-way acquisition completed for the future Sandy Hook Road / Fairground Road roundabout.

Transportation

- Finalized the alignment and substantially completed engineering for Fairground Road extension.
- Initiated an OIPI-funded bike and pedestrian facility study for the Centerville and Goochland Courthouse Village and analysis for transit demand for Centerville.
- Coordination with VDOT to fund, purchase and install 3 Opticom preemption systems for Public Safety and developed plans to add Opticom systems on all remaining traffic signals
- Submitted to Rep. Spanberger's office Oilville I-64 interchange project for successful inclusion in pending Federal Infrastructure bill.

Transportation

- Submitted 4 Smart Scale Applications to VDOT
 - I-64/Oilville interchange roundabout
 - I-64/Ashland Road interchange diverging diamond interchange
 - Rte. 288 auxiliary lane extension
 - Fairground Road extension

Building Inspection

Function:

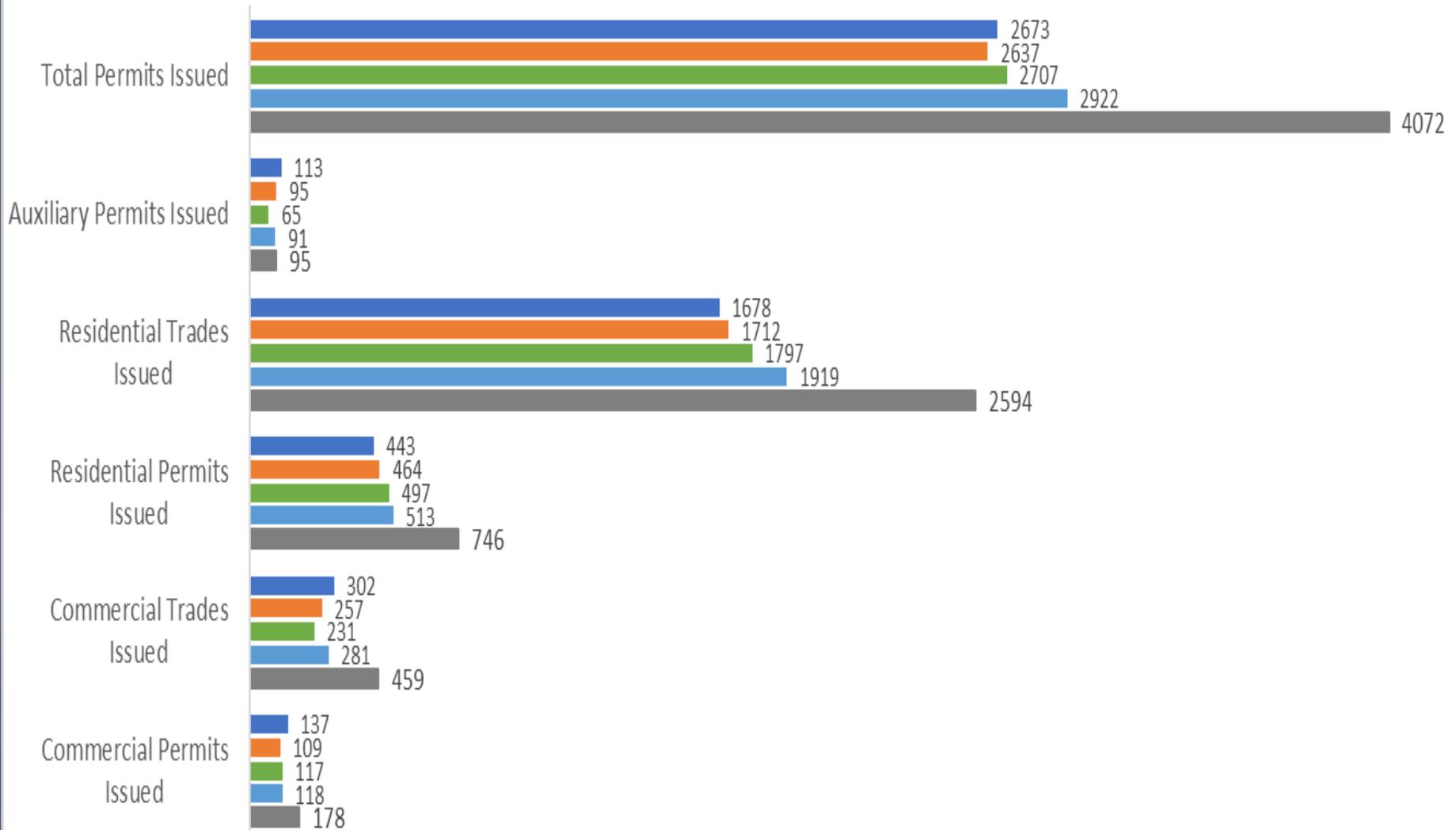
- Preserve and promote the health, safety, and welfare of the public in accordance with the Uniform Statewide Building Code
 - Permitting
 - Plan Review
 - Inspections



Building Inspection – Permit Metrics

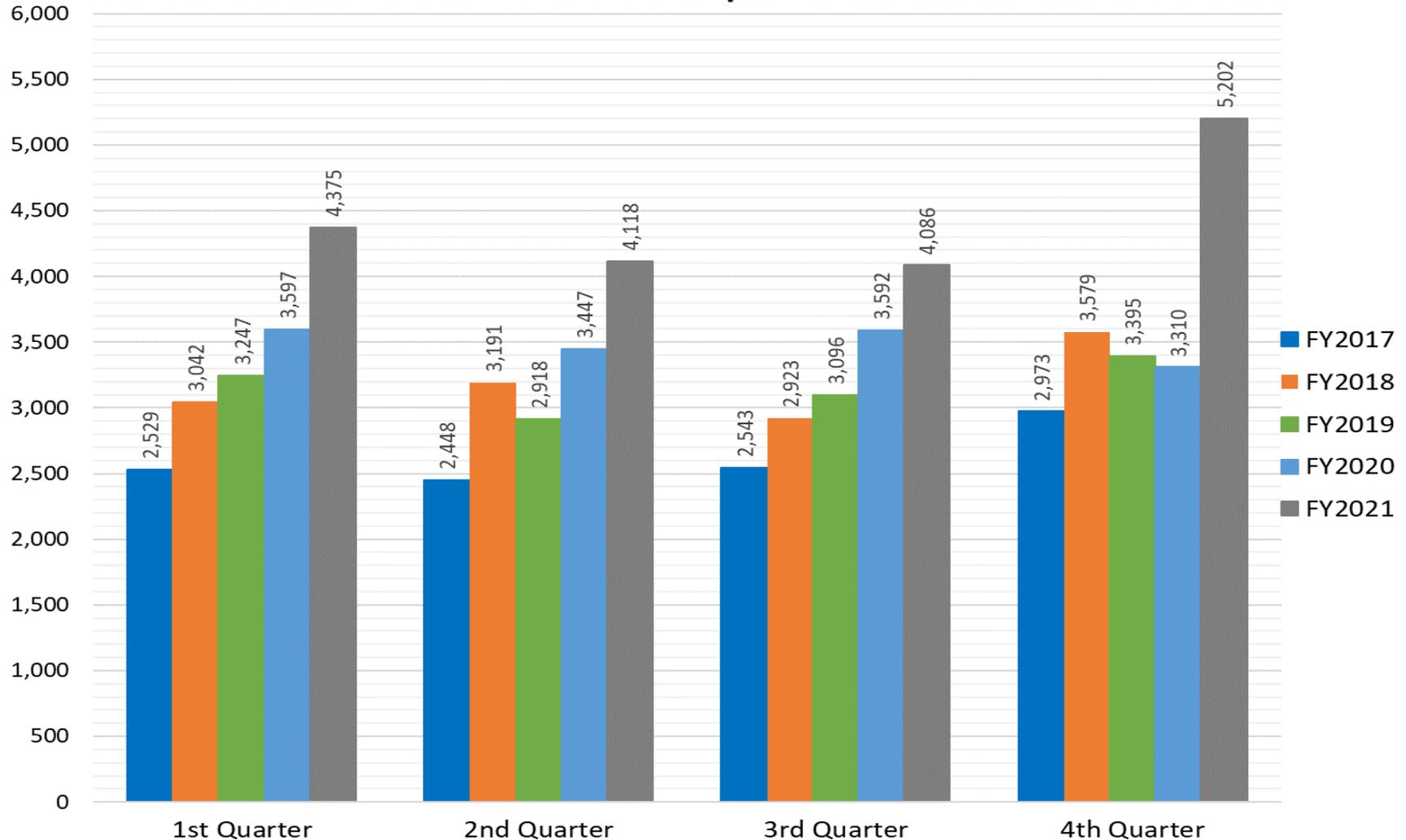
Total Permits Issued by Fiscal Year

FY2017 FY2018 FY2019 FY2020 FY2021



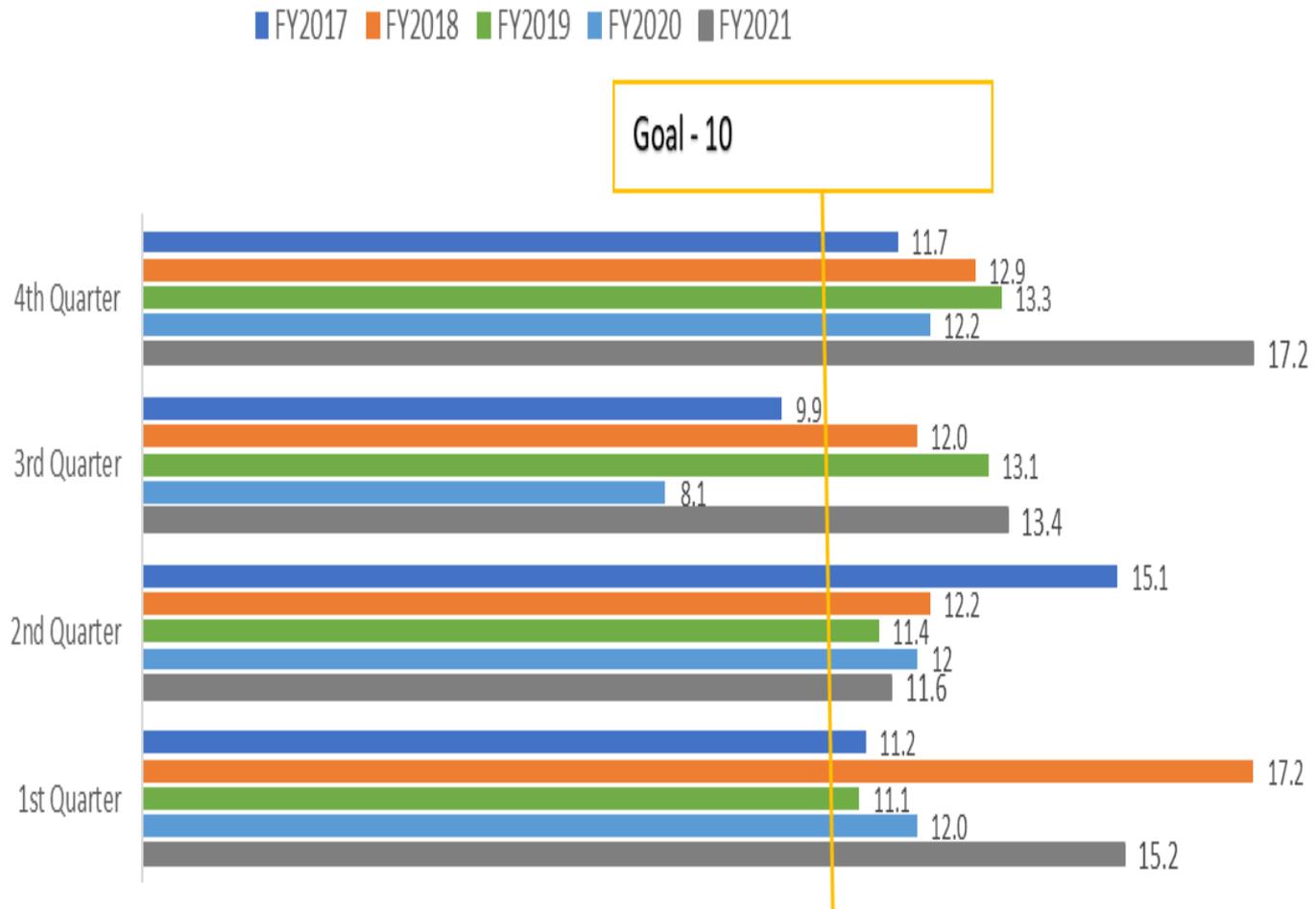
Building Inspection – Permit Metrics

Total Number of Inspections Performed



Building Inspection – Permit Metrics

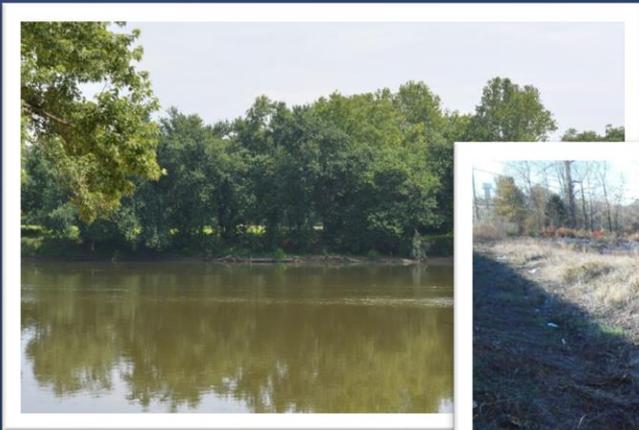
Average Number of Inspections Per Inspector Per Day



Environmental and Land Development

Functions:

- Promote and facilitate development in the County through an efficient Plan of Development Process
- Protect the County's natural resources by ensuring compliance with erosion and sediment control measures, stormwater management, and other environmental regulations.
 - County liaison to Monacan Soil and Water Conservation District
 - Oversight of County conservation easements
 - Monitors Biosolids and the closed landfill



Environmental and Land Development

Engineering expertise related to site development and environmental standards

Responsible for erosion and sediment control, POD inspections, stormwater inspections, and annual maintenance compliance

All construction projects have a requirement of an environmental inspection every 2 weeks

Administer the County's stormwater program under authorization from VDEQ.

143 Single family residential permits required stormwater permits up from 87 in 2020



Community Development Future Outlook

- Upgrade permitting software to allow for online permitting, inspection scheduling, and project status updates
- Small area plans for Centerville and Courthouse Areas
- Rewrite of the subdivision ordinance to be consistent with the Comprehensive Plan, to be more customer friendly, and to address antiquated processes for development and subdivisions
- CVTA funding prioritization
- Floodplain remapping of the County by FEMA

Volunteer Hours



Questions?

